

Club Protocol Reminders

Season is very fast approaching and wanted to welcome back all our members who were away for the Summer. We look forward to a very successful and busy season. I wanted to take this opportunity to draw your attention to a couple rules/protocols that will assist in ensuring a safe and efficient environment.

Per our rules we operate dawn to dusk in the marina. If it is dark out most likely your boat will be removed from the water the following morning. If you do not want your boat left in the water overnight, you must return to the marina well in advance of nightfall. Starting November 1st, we will start our seasonal hours of operation for the clubhouse. The kitchen remains unchanged and operates 7am-9pm every day. The owners lounge is open as follows:

Monday-Thursday 5pm-9pm

Friday 12pm-10pm

Saturday 11am-10pm

Sunday 11am-9pm

We expect a very busy season and our inventory of large boats is higher than ever. With that being said, we must keep the basin clear at all times for launching and retrieving boats. No boat may be left in the water overnight unless it is launched for use by 10am the following morning. Any vessel may be removed from the water at the Harbor Master's discretion for basin efficiency.

For the safety and welfare of membership, employees and our equipment, there is no access allowed inside the boat storage building. All our Rules can be accessed thru our website and I have provided a link below. If you need access to your vessel you may schedule a time and you must be accompanied by a staff member as this area is slippery and we have very heavy equipment in use. rules & Regulations

We have had great feedback so far on our Boat Cloud System and it has been working exceedingly well. The Boat Cloud system is not for scheduling work racks. We only have 3-4 work racks depending on size of boats and we have a staff member in charge of scheduling for this amenity. Javier Rodriguez is our work rack coordinator and his cell number is 239-600-4563. Please remember that we have a large number of boats and only 3-4 work racks so schedule as early as possible. Most times during season the scheduling is at least a week out.

We strive to maintain a 5-star environment. If you experience any issue either in the marina or restaurant please ask for a manager as we have some outside staff that do not speak English. They may inadvertently recognize your issue but not fully understand.

Hurricane Irma Update:

We suffered very few damages from this storm which is a miracle considering the mass amount of damage Southwest Florida received. Any damages that we did have are all repaired and our facility is running at full capacity again. All the damages combined were under 10k of which half was roof repair. Our building was designed to withstand a category 3 storm and up to 10-foot storm surge. The building performed very well and I'm extremely proud of the staff on their resolve and work ethic during this trying time. Thank you for all the members who reached out and provided kind words and support.

On behalf of our entire staff I welcome you back and we look forward to making this season successful.

Regards,

Chad Edmonds AMS, CMCA

General Manager